

Help Desk

If you are having difficulty with Moodle contact the Help desk. They can be contacted by email through Trineonline.net or by phone at (866) 440-8484. The helpdesk button can be found on the lower left side of TrineOnline homepage

They are available by phone Monday through Friday from 9:00 A.M. to 8:00 P.M. Eastern.

You can also fill out a help desk ticket on the website. Click on the Moodle help desk box. You will then fill out a helpdesk form. Your email will be responded to promptly. The help desk responds to emails on weekdays and weekends.

